

DATE: February 24, 2026
TO: 911 Emergency Response Advisory Committee
FROM: Cody Shadle, City of Reno Public Safety Dispatch, Director shadlec@reno.gov
775-334-2370
SUBJECT: REQUEST FOR REIMBURSEMENT FOR 2026 ANNUAL RENEWAL FEE FOR PRIORITY DISPATCH EFD-QPR PLUS LICENSING FOR RENO PUBLIC SAFETY DISPATCH PRIMARY PSAP (Public Safety Answering Point) [For Possible Action] - A review, discussion and possible action to approve, deny or otherwise modify a request to reimburse the costs associated with the annual renewal fee for Priority Dispatch EFD-QPR Plus subscription, not to exceed \$16,800.

SUMMARY

REQUEST FOR EQUIPMENT REIMBURSEMENT FOR CITY OF RENO PUBLIC SAFETY DISPATCH PRIMARY PSAP (Public Safety Answering Point) [For Possible Action] - A review, discussion and possible action to approve, deny or otherwise modify a request to reimburse the costs associated with the annual renewal fee for Priority Dispatch EFD-QPR Plus subscription, not to exceed \$16,800.

NRS APPLICABLE: *NRS 244A.7645* Provides approval of costs associated with purchasing, leasing or renting the equipment and software necessary to operate the enhanced telephone system, including, without limitation, equipment and software that identify the number from which a call is made, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answering Points (PSAP) – City of Reno Public Safety Dispatch.

PREVIOUS ACTION & BACKGROUND

On July 18, 2024, the Washoe County E911 Emergency Response Advisory Committee approved reimbursement to the City of Reno Public Safety Dispatch for the annual renewal of the Priority Dispatch EFD-QPR Plus subscription, in the amount of \$16,800.00.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to reimburse the costs associated with the annual renewal fee for Priority Dispatch EFD-QPR Plus subscription, not to exceed \$16,800.

POSSIBLE MOTION

Move that the E911 Emergency Response Advisory Committee approve the request to reimburse the costs associated with the annual renewal fee for Priority Dispatch EFD-QPR Plus subscription, not to exceed \$16,800.

Ship To
PO Box 1900
5195 Spectrum Blvd
Reno, NV 89501

Bill To
P.O. Box 1900
1 East First Street
12th Floor
RENO, NV 89505

Purchase Order
No. 2026-00000155

DATE 07/30/2025

VENDOR NO. 5661

Vendor
PRIORITY DISPATCH CORP
PO BOX 30847
SALT LAKE CITY, UT 84130-0847



PURCHASE ORDER NUMBER MUST APPEAR ON ALL INVOICES, SHIPPERS, BILL OF LADING AND CORRESPONDENCE

DELIVER BY 08/01/2025 **APPROVED**

SHIP VIA
FREIGHT TERMS

PAGE 1 of 1

ORIGINATOR: Aitken, Joanna

By Marcie Wood at 12:15 pm, Aug 04, 2025

REFERENCE #

QUANTITY	UNIT	DESCRIPTION	UNIT COST	TOTAL COST
1.0000	Each	COMPUTERS, SOFTWARE/SUBSCRIPTIONS - annual license fee 00100-0880-0880-7400-2000 - Outside services-other 16,800.00	16,800.0000	\$16,800.00

COMPLETE

SUBTOTAL \$16,800.00

SALES TAX \$0.00

TOTAL DUE \$16,800.00


APPROVED BY/TITLE


RECEIVED BY

Special Instructions



Medical Priority Consultants, Inc.
 dba Priority Dispatch Corp
 110 S Regent St Ste 500, Salt Lake City, UT, 84111-1997, US
 Phone: (801) 363-9127 Fax: (801) 746-5879
 www.prioritydispatch.net
 accounting@prioritydispatch.net

INVOICE

Invoice Number	SIN410299
Invoice Date	07/01/2025
Service Dates	08/01/25 - 07/31/26
Agency ID	5498

Billing Address

City of Reno
 Attn To: Joanna Aitken PO Box 1900
 Reno, NV 89505
 United States

Shipping Address

City of Reno
 5195 Spectrum Blvd
 Reno, NV 89512
 United States

Customer Reference	Quote #	PO #	Invoice Currency	Due Date
	Q-66762	2025-00000085	USD	07/31/2025

Product Name	Discipline(s)	Quantity	Total
Q Plus <i>Q Plus Expert case review and reporting. Subscription auto-renews without written cancellation</i>	Fire	840	\$ 16,800.00
Net Total			\$ 16,800.00
Tax Total			\$ 0.00
Invoice Total			\$ 16,800.00

Payment Detail
FEDERAL TAX ID# 87-0447422
Check payments: Medical Priority Consultants, Inc. dba Priority Dispatch Corp. P.O. Box 30847 Salt Lake City, UT, 84130-0847
Wire/ACH payments: Medical Priority Consultants, Inc. dba Priority Dispatch Corp. 110 South Regent Street, Suite 500 Salt Lake City, Utah 84111 Account Number: 002226546 Routing Number: 124000054 Swift Code: ZFNBUS55 Bank Name: Zions First National Bank
Credit Card payments: please visit https://payment.prioritydispatch.net • (a 3% fee will be added for all credit card charges over \$5K)
Remittance Email: finance@prioritydispatch.net Questions or Corrections: accounting@prioritydispatch.net

QUOTE

Priority Dispatch Corp.

110 Regent Street, Suite 500
Salt Lake City, UT 84111
USA
www.prioritydispatch.net
Prepared By: Tim Martin
Phone: (800) 363-9127
Direct:
Email: tim.martin@prioritydispatch.net

Agency:
Agency ID#:
Quote #:
Date:
Offer Valid Through:
Payment Terms

City of Reno
5498
Q-66762
8/01/2025
9/15/2023
Net 30

Currency: USD

Bill To:
City of Reno
5195 Spectrum Blvd
Reno, Nevada 89512
United States

Ship To:
City of Reno
5195 Spectrum Blvd
Reno, Nevada 89512
United States

Product	Discipline	Qty	Amount
Q Plus (Per Call) Expert case review and reporting. Subscription auto-renews without written cancellation	Fire	840	USD 16,800.00
		Year 1 TOTAL:	USD 16,800.00

Product	Discipline	Qty	Amount
Q Plus (Per Call) Expert case review and reporting. Subscription auto-renews without written cancellation	Fire	840	USD 16,800.00
		Year 2 TOTAL:	USD 16,800.00

Product	Discipline	Qty	Amount
Q Plus (Per Call) Expert case review and reporting. Subscription auto-renews without written cancellation	Fire	840	USD 16,800.00
		Year 3 TOTAL:	USD 16,800.00

Product	Discipline	Qty	Amount
Q Plus (Per Call) Expert case review and reporting. Subscription auto-renews without written cancellation	Fire	840	USD 16,800.00
		Year 4 TOTAL:	USD 16,800.00

"To lead the creation of meaningful change in public safety and health."

QUOTE

Priority Dispatch Corp.

Product	Discipline	Qty	Amount
Q Plus (Per Call) Expert case review and reporting. Subscription auto-renews without written cancellation	Fire	840	USD 16,800.00
Year 5 TOTAL:			USD 16,800.00

Subtotal	USD 84,000.00
Total	USD 84,000.00

Customer Signature:
Customer Name:
Expiration Date:

Date:
Purchase Order ID:

TERMS AND CONDITIONS

This quote is valid for 120 days from date of issue. All prices quoted are exclusive of any applicable taxes, duties, or government assessments relating to this transaction, which are the sole obligation of Buyer. You can find it here: <https://prioritydispatch.net/licensing/>

"To lead the creation of meaningful change in public safety and health."